



ACCESSIBILITY GUIDE FOR BLACKBERRY COTTAGE

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Contact for Accessibility Enquiries

Host – Becky Snaith

Welcome

At Blackberry Cottage, we want to make everyone's stay in our peaceful single-storey Cardiff retreat as comfortable and enjoyable as possible. We are committed to providing suitable access for all our guests and aim to describe our facilities and services accurately to help you make an informed decision and enjoy your visit with confidence.



At a Glance

Level Access:

- The cottage is all on one level.
- There is level access from the main entrance to the lounge, kitchen, bedroom, and bathroom.

Access with Steps:

- One small step (approx. 150mm) to the front door.
- Portable ramp available on request.

Bedrooms:

- One king bedroom, ground floor.

Hearing:

- TV supports subtitles.

Visual:

- Large print info available.
- Good natural and artificial lighting.

Other:

- Pets are allowed (no cats).
- No smoking indoors.

Getting Here

Address:

New Greenfields, Newport Road, St. Mellons, Cardiff CF3 5TW

Public Transport:

- Nearest bus stop: approx. 200m (1-minute walk).
- Nearest train station: Cardiff Central (15–20 minutes by car).

Taxi:

Accessible taxis available locally (details in guest handbook).

Parking:

On-site gravel parking adjacent to entrance.
Level access via ramp.

Complimentary Reduced Mobility Items

We have a variety of items available for use by guests with mobility requirements.

These must be requested in advance, however, we don't charge a hire fee for you to use them during your stay.

Complimentary Baby / Toddler Items

If you are travelling with young children, we have various items available for your use.

These must be requested in advance, however, we don't charge a hire fee for you to use them during your stay.

Key Information & Measurements

Path to Main Entrance:

- From the street to the main entrance, there is level access.
- Level gravel surface, <10m distance

Main Entrance:

- One step (approx. 150mm); ramp available.
- Door width 890mm, manual side-hinged.
- Motion-sensor lighting.
- Hosts can assist with luggage.

Getting Around Inside

- All on one level, no internal steps.
- Laminate flooring.
- Door widths min 840mm.
- Corridors 1015mm wide or more.



Kitchen

- Open-plan layout.
- Worktop 910mm high; sink 910mm; hob 910mm.
- Oven front-opening, Slide&Hide (430–570mm shelf height).
- Fridge/freezer and storage accessible.
- Crockery in low cupboards (≤ 900 mm).



Bathroom

- Level access, 840mm doorway.
- Walk-in shower with grab rails and anti-slip flooring.
- Shower stool available on request.
- Toilet height 400mm; basin 830mm.
- Bright lighting with high contrast.



Bedroom

- One king bedroom with level access.
- Door width 840mm; bed height 600mm.
- Space beside bed 1100mm.
- Laminate flooring.
- Wardrobe rail height 1700mm.
- Furniture can be moved.



Lounge

- Level access throughout.
- Doorway width 840mm.
- Sofa 380mm, armchair 400mm seat height.
- 2300mm turning space.
- TV with subtitles.



Customer Care Support

Accessibility equipment

- We provide a wheelchair, free of charge.
- The nearest toilet area for assistance dogs to the side of the cottage.
- We can charge a mobility scooter or battery powered wheelchair on request.
- You can hire mobility equipment from Ableworld by calling 029 2132 1072.

Emergency Procedures:

- Info and contacts in guest handbook.
- Clear evacuation routes.

Customer Care:

- Hosts contactable by phone/message.
- Large print materials available.
- Free Wi-Fi.
- Mobile reception generally good.